

At the airport

Fasten your seatbelt!



Role 1: Imagine you are a traveller who needs a ticket to Sidney. Book the flight, buy the ticket and proceed for the check in. Once arrived at your destination you have to pass through the immigration office.

Role 2: Imagine you are a ticketing agent and an immigration officer at an airport. Give information about the flight and tickets. When tourists try to enter your country ask for information about them.

Here is a sample conversation. Read it and take inspiration for your role-play!

Sample Conversation: Buying a ticket

A= Assistant
P= Passenger

A: Welcome to **Dogs Airlines**. How can I help you?

P: I need a ticket to Sidney, Australia?

A: We have two flights to Sidney: on Wednesday, and on Friday. The flight on Wednesday is direct but the one on Friday has a stopover in Mumbai. When would you like to fly to Sidney?

P: I prefer Wednesday.

A: Is it going to be round trip or one way?

P: Round trip returning the following Friday.

A: How would you like to fly? Economy? Business? Or first class?

P: First class, please.

A: Are you going to travel with anyone?

P: Yes. I'm travelling with my dog.

A: OK, please give me just a minute, I'm going to check the price and the availability. Well, there are several seats still available. The flight departs at 12:30 AM and arrives in Sidney at 7:30 PM local time. The price is Euros 980.00. Shall I book it for you?

P: OK. Here is the money.

A: Thank you, here is your ticket. Have a nice day.

P: Thank you, bye.

Check in at an airport

P: Hello, I'd like to check in, please.

A: Sure. Where are you flying to?

P: I'm going to London on flight number AZ3125

A: O.K. Can I see your ticket and passport, please?

P: Here you are.

A: Thank you. Would you like a window seat or an aisle seat?

P: A window seat, please.

A: Allright, have you got any luggage to check in?

P: Yes, I have got a suitcase and a hand luggage.

A: Ok. Here is your boarding pass. Your plane is boarding at Gate A at 10.20.

P: Ok. Thanks.

At the immigration office

A: Welcome to Australia. May I see your passport please?

B: Sure. Here it is.

A: Where are you from?

B: I'm from Italy.

A: What is the purpose of your visit?

B: I'm here on holiday.

A: How long are you planning to stay?

B: I'm staying until next Friday

A: Where are you staying?

B: I'm staying at a hotel.

A: Have you ever been to Australia before?

B: No, this is my first time.

A: Do you have anything to declare?

B: No, nothing.

A: Enjoy your stay.

B: Thank you.